



PDA Support Analyst

Network Ten are seeking an enthusiastic person to join their Information Services team in the role of PDA Support Analyst. The role involves full end to end support of a growing number of diverse PDAs (currently 250) across the Network.

Reporting to the Manager Support Services, the responsibilities of the PDA Support Analyst include;

- Upgrading and managing back-end servers to improve platform and the ability to introduce new services
- Rationalise and standardise the fleet , introduce Life cycle management
- Implement standard software controls
- Implement disaster recovery capability
- PDA deployment
- Act as the central point of coordination for all devices

To be considered for this role you will need:

- Sound knowledge of Blackberry Enterprise Server
- Knowledge of Novell Mobility Server
- Sound knowledge of Email Client – GroupWise experience highly desired
- Sound knowledge of Administration tasks – Novell Console One experience highly desired
- Sound knowledge of LAN/WAN technologies including wireless
- Linux and Windows server experience
- Formal IT qualifications
- Excellent verbal and written communication skills
- A customer-focused approach to meeting client expectations
- A methodical and thorough approach to all tasks
- The ability to prioritise work to meet tight deadlines
- The ability work within a team and also unsupervised

If you feel that your skills and experience could be suited to this opportunity and enjoy the challenge of working in a busy team environment, please apply:

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Applications Close Friday 12th March 2010

